



» Key Commercial HP Care Pack Services for BladeSystems

Service	Period of Cover	c3000 Enclosure	c7000 Enclosure	c-Class Server Blade	SB40c Storage Blade	AIO SB600c	Ultium 448c Tape Blade	Infiniband Adaptor	B/M Series Blade SAN switch	B Series Blade SAN switch Powerpack	MDS 9124e SAN switch	Modular Cooling System
HP Thermal Quick Assessment Service for HP BladeSystem	Per event	UE234E										
VMWare Capacity Planner Assessment Service - up to 50 servers	Per event	UF811E										
VMWare Capacity Planner Assessment Service - up to 200 servers	Per event	UF812E										
VMWare Capacity Planner Assessment Service - up to 1000 servers	Per event	UF813E										
Installation & Startup for HP BladeSystem Infrastructure	Per event	UF817E	UE602E									
Installation & Startup for HP BladeSystem Infrastructure excluding Insight Control management software	Per event	UF818E										
HP Enhanced Network Installation & Startup Service for HP BladeSystem Switches	Per event	UF814E	UE603E									
Hardware Installation	Per event				UF213E	UF285E	U2090E	HC046E	U5988E	U5988E	U5988E	UE005E
Hardware Installation - Enclosure and server installation (This service is included as standard with all c3000 and c7000 BladeSystems purchases on the UK)	Per event	UH749E	UE494E									
Installation - Additional Blades into an existing Enclosure	Per event	UE493E										
New Rack Installation	Per event	U2871E										
4-hour, 13x5 Hardware Support	3 Years	UH310E	UE478E	UE458E	UF206E		H3157E	UA246E	UC008E		UF972E	UE002E
4-hour, 24x7 Hardware Support	3 Years	UH311E	UE479E	UE459E	UF207E		H4617E	UA247E	UC009E		UF973E	UE003E
6-hour, 24x7 Call-to-Repair Hardware Support	3 Years	UH312E	UE480E	UE460E	UF208E	UH507E	H4622E	UA248E	UC023E		UF974E	UE004E
HP Support Plus	3 Years					UH082E				UC019E		
HP Support Plus 24	3 Years					UH083E				UC020E		
HP Support Plus 24 for Microsoft OS	3 Years			UE473E								
HP Support Plus 24 including Insight Control management software but not OS	3 Years	UF540E	UH322E									
HP Support Plus 24 including Insight Control management software (Linux Edition) but not OS	3 Years		UH321E									
HP Support Plus 24 including Insight Control management software (Data Centre Edition) but not OS	3 Years		UH323E									
HP Proactive BladeSystem Service	1 Year	UG858E										

» Key Enterprise HP Care Pack Services for BladeSystems

HP Thermal Quick Assessment Service for HP BladeSystem	Per event											
VMWare Capacity Planner Assessment Service - up to 50 servers	Per event	HE802A1										
VMWare Capacity Planner Assessment Service - up to 200 servers	Per event	HE803A1										
VMWare Capacity Planner Assessment Service - up to 1000 servers	Per event	HE804A1										
Installation & Startup for HP BladeSystem Infrastructure	Per event	HA114A1-5N9	HA114A1-5FY									
Installation & Startup for HP BladeSystem Infrastructure excluding Insight Control management software	Per event	HA114A1-58Z										
HP Enhanced Network Installation & Startup Service for HP BladeSystem Switches	Per event	HA124A1-5N6	HA124A1-56H									
Hardware Installation	Per event				HA113A1-5LQ	HA113A1-5LR	HA113A1-596	HA113A1-5BZ	HA113A1-5GA	HA113A1-5GA	HA113A1-5GA	HA113A1-5CW
Hardware Installation - Enclosure and server installation (This service is included as standard with all c3000 and c7000 BladeSystems purchases on the UK)	Per event	HA113A1-5N9	HA113A1-5FY									
Installation - Additional Blades into an existing Enclosure	Per event	HA113A1-5CY										
New Rack Installation	Per event	HA113A1-5BY										
4-hour, 13x5 Hardware Support	3 Years	HA103A3-7GK	HA103A3-7FX	HA103A3-7FY	HA103A3-87F		HA103A3-450	HA103A3-7F5	HA103A3-8XJ	HA103A3-8XK	HA103A3-87L	HA103A3-7FV
4-hour, 24x7 Hardware Support	3 Years	HA104A3-7GK	HA104A3-7FX	HA104A3-7FY	HA104A3-87F		HA104A3-450	HA104A3-7F5	HA104A3-8XJ	HA104A3-8XK	HA104A3-87L	HA104A3-7FV

» Key Enterprise HP Care Pack Services for BladeSystems (CONTINUED)

Service	Period of Cover	c3000 Enclosure	c7000 Enclosure	c-Class Server Blade	SB40c Storage Blade	AIO SB600c	Ultium 448c Tape Blade	Infiniband Adaptor	B/M Series Blade SAN switch	B Series Blade SAN switch Powerpack	MDS 9124e SAN switch	Modular Cooling System
6-hour, 24x7 Call-to-Repair Hardware Support	3 Years	HA105A3-7GK	HA105A3-7FX	HA105A3-7FY	HA105A3-87F	HA105A3-7KD	HA105A3-450	HA105A3-7FS	HA105A3-8XJ	HA105A3-8XK	HA105A3-87L	HA105A3-7FV
HP Support Plus	3 Years	HA109A3-7GK	HA109A3-7FX	HA109A3-7FY	HA109A3-87F	HA109A3-7KD	HA109A3-450	HA109A3-7FS	HA109A3-8XJ	HA109A3-8XK	HA109A3-87L	HA109A3-7FV
HP Support Plus 24	3 Years	HA110A3-7GK	HA110A3-7FX	HA110A3-7FY	HA110A3-87F	HA110A3-7KD	HA110A3-450	HA110A3-7FS	HA110A3-8XJ	HA110A3-8XK	HA110A3-87L	HA110A3-7FV
HP Support Plus 24 for Microsoft OS	3 Years											
HP Support Plus 24 including Insight Control management software but not OS	3 Years	HA110A3-7NP	HA110A3-7NM									
HP Support Plus 24 including Insight Control management software (Linux Edition) but not OS	3 Years		HA110A3-7NL									
HP Support Plus 24 including Insight Control management software (Data Centre Edition) but not OS	3 Years		HA110A3-7NN									
HP Proactive BladeSystem Service	1 Year	HE805A1										

» Key Enterprise HP Care Pack Services for Integrity BladeSystems

Service	Period of Cover	bl860c Enclosure	bl860c Server Blade
Installation & Startup for HP BladeSystem c-Class Integrity	Per event	HA114A1-57A	
Hardware Installation - Enclosure and server installation	Per event	HA113A1-57A	
Installation - Additional bl860c Blades into an existing Enclosure	Per event		HA113A1-56Z
HP-UX install for bl860c Integrity blade server in c7000 ISS Blade Enclosure	Per event		HA134A1-004
4-hour, 13x5 Hardware Support	3 Years	HA103A3-6Q6	HA103A3-6PZ
4-hour, 24x7 Hardware Support	3 Years	HA104A3-6Q6	HA104A3-6PZ
6-hour, 24x7 Call-to-Repair Hardware Support	3 Years	HA105A3-6Q6	HA105A3-6PZ
HP Support Plus	3 Years	HA109A3-6Q6	HA109A3-6PZ
HP Support Plus 24	3 Years	HA110A3-6Q6	HA110A3-6PZ